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2.5.1 MECHANISM OF INTERNAL / EXTERNAL ASSESSMENT IS TRANSPARENT AND THE GRIEVANCE REDRESSAL SYSTEM IS TIME - BOUND AND EFFICIENT.

Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI Web site and links for the metric is given below.

| METRIC | PARAMETER | LINK TO THE RELEVANT DOCUMENTS |
|--------|--|--------------------------------------|
| 2.5.1 | Mechanism of internal/ external assessment is transparent and the grievance redressal system is time-bound and efficient | <u>View</u> |